



# EyeSaaS—Device Management and Insight

FAGDAG2016 – Jan Pedro Tumusok

## EyeSaaS Offers Essential Tools for ISPs

- > Control Center for install base insight and management
- > Customer Center for single-device insight and live interaction
- > API for BSS/OSS integration

## Insight for Better Decision-Making

- > Real-time diagnostics
  - > Historical data
  - > Usage trends over time
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- A hand is shown interacting with a smartphone. The screen displays a complex data dashboard with multiple charts, including a large area chart with a yellow line, a bar chart, and several smaller line graphs. The background is blurred, showing colorful bokeh lights.

## Insight to Avoid Short-Term Fixes



- > “Turn it on again off again”
- > “Buy a repeater”
- > “We will replace your CPE”

# How We Build the EyeSaaS Service Platform

## Services

- EyeSaaS Pearl
- ZyXEL One Connect ACS
- More services to come

## Simple, Adapted Interfaces

- Control Center
- Customer Center
- API

## Business Logic

- Streamlined workflows
- Sophisticated business rules

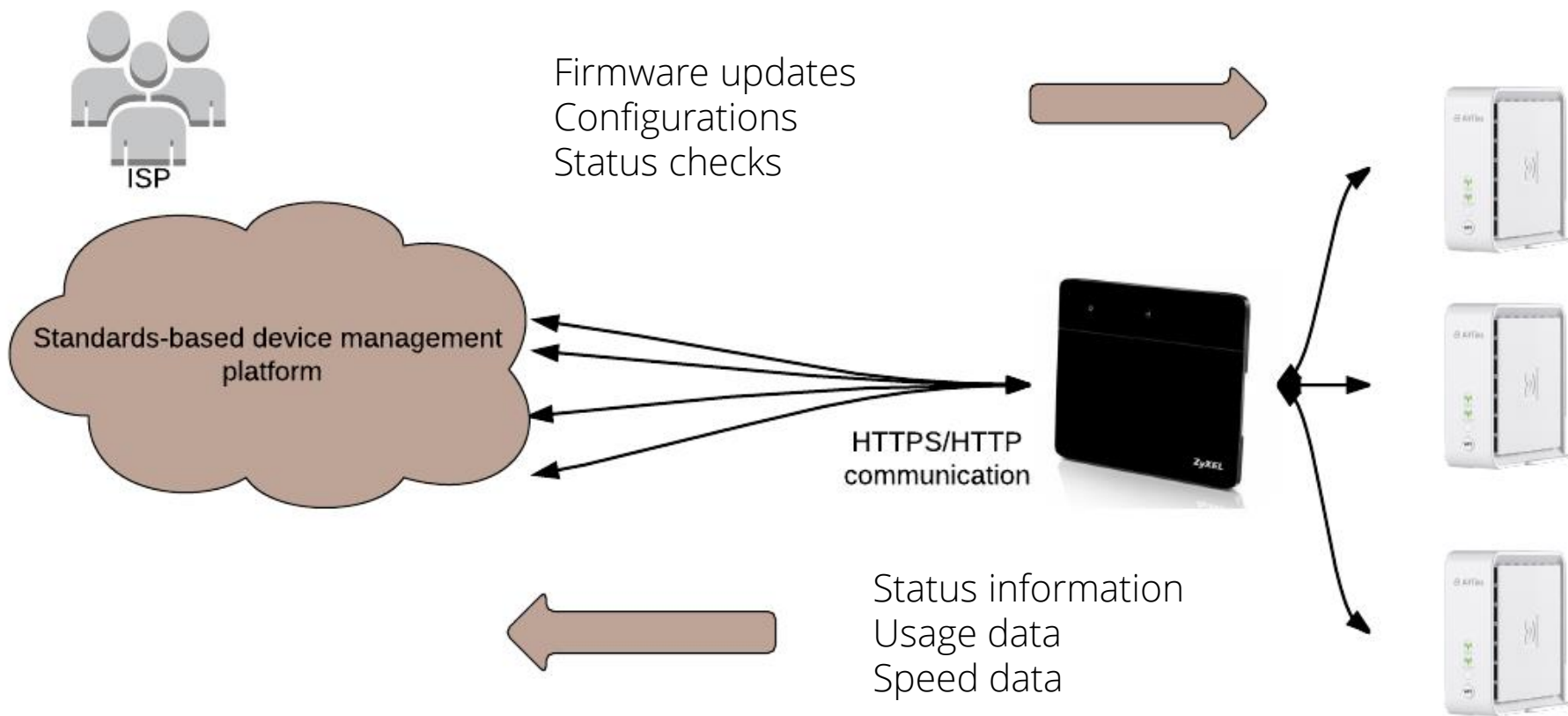
## Axiros Components

- Auto Configuration Server
- Additional software components

## Open Standards

- TR-069, TR-098, TR-181, other CWMP standards
- TLS

# How EyeSaaS Communicates



# Privacy Compliance

- Private enterprise cloud
- Tailored for the Service Provider market
- Up to date with current privacy laws



## Why EyeSaaS?



1. Short time to market
2. Short time to master
3. Plenty of time to innovate



## Short Time to Market

- > We install and configure based on our standard components.
- > The service works out of the box.
- > Pre-configured for a range of devices and services.

## Short Time to Master

- > Simplified interfaces and workflows
- > Accessible documentation
- > A sandbox for riskless trial and error

## Plenty of Time to Innovate

- > EyeSaaS processes the data and presents it as actionable insight.
- > We continuously develop and maintain the platform.
- > The ISP can focus on customer followup and service innovation.

## Our Partners

 The AirTies logo features a white icon of a square with rounded corners containing a stylized signal or sound wave symbol, followed by the word "AirTies" in a bold, white, sans-serif font, all set against a solid black rectangular background. The axiros logo consists of a green stylized 'X' symbol on the left, followed by the word "axiros" in a bold, black, sans-serif font. Below "axiros" is the tagline "Lasting Advantage" in a smaller, black, sans-serif font. The ZyXEL logo features the word "ZyXEL" in a bold, white, sans-serif font, with the 'X' in a larger size, all contained within a blue rectangular background with a slight gradient. The eninvest logo features a stylized orange infinity symbol above the word "eninvest" in a lowercase, sans-serif font. The "en" is in orange and "invest" is in grey. The Zeware logo features the word "Zeware" in a bold, black, sans-serif font, with the 'Z' in a larger size, all contained within a red and black rectangular background.

# Questions Before the Demo?

